

**VILLAGE OF FRUITVALE
PUBLIC WORKS
SEWER & WATER EMERGENCY PROCEDURES**

If you have a public works emergency regarding sewer, the following is the procedure to take:

1. The sewer service line from your house to the main line is the home owner's responsibility. The home owner must contact a plumber to clear the blockage.
2. If the plumber determines that your service line is cleared and you still have a problem, call the public works department at 367-6162. If there is no answer at the works department, you can call the Village Office at 367-7551 and we will contact the works department by radio. If the emergency occurs on a weekend or a statutory holiday, call the public works number, 367-6162 and your call will be forwarded to the Regional Fire Services in Trail. Tell them your emergency and they will contact the employee on call and will relay your message to him.

If you have a public works emergency involving water, the following is the procedure to take:

1. If need be, shut your water off at the main valve in your house.
2. Call the public works department at 367-6162 and inform them of your emergency. If you do not get an answer there, you can call the Village Office at 367-7551 and we can contact the works foreman by radio.

If the emergency occurs on a weekend or a statutory holiday, call the public works number, 367-6162 and your call will be forwarded to the Regional Fire Services in Trail. Tell them your emergency and they will contact the employee on call and will relay your message to him.

3. If you need to have your water shut off at the main line valve for repair purposes, the charge is \$25.00 to shut off the water and \$25.00 to turn it back on.